key opinion metrics
december 1st, 2001 | january 15th, 2001

number of ratings by user experience (total: 100):

excellent	20
very good	20
satisfactory	20
fair	20
poor	20

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access speed

user experience		
excellent	20	10 10
very good	20	10 10
satisfactory	20	10 10
fair	20	10 10
poor	20	10 · 10

	%	10	20	30	40	50	60	70	80	90	100
very high priority	40										
high priority	60										
priority	00										
low priority	00										
very low priority	00										
don't know	00										

<<<user experience

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content

user experience		
excellent	20	10 10
very good	20	10 10
satisfactory	20	10 10
fair	20	20
poor	20	10 10

	%	10	20	30	40	50	60	70	80	90	100
very high priority	40										
high priority	20										
priority	20										
low priority	20										
very low priority	00										
don't know	00										

<<<user experience

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security

user experience		
excellent	20	20
very good	20	20
satisfactory	20	10 10
fair	20	10 10
poor	20	20

	%	10	20	30	40	50	60	70	80	90	100
very high priority	20										
high priority	00										
priority	60										
low priority	20										
very low priority	00										
don't know	00										

<<<user experience

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interactivity

user experience		
excellent	20	20
very good	20	20
satisfactory	20	10 · 10
fair	20	20
poor	20	20

	%	10	20	30	40	50	60	70	80	90	100
very high priority	20										
high priority	20										
priority	40										
low priority	20										
very low priority	00										
don't know	00										

<<<user experience